**ZOKU’S IMPACT MISSION**

Our impact vision: facilitating meaningful connections to make this world a better place to live and work.

**FIGHTING LONELINESS**

- **260** Community coffee breaks
- **24** Community dinners
- **150** Community Events with 3,000 participants
  - **20%** Zoku Community
  - **80%** Amsterdam Locals
- **5,000+** hours invested in our community program

**MAKING MEANINGFUL CONNECTIONS**

- **50** Employees
- **23** Nationalities
- **8.7** out of 10 on quarterly employee engagement survey
- **50** Employee voluntary hours made per month in the community
- **Important life skills and Zoku Value training**

**OUR ACTIVITIES ARE DESIGNED TO MAKE OUR RESIDENTS AND MEMBERS FEEL HAPPY AND HEALTHY**

- Decreases the level of stress hormones
- Decreases the level of blood pressure with an average of 30 points
- 29% decreased risk of heart attack
- Boosted level of brain chemical endorphins

**GREEN BUILDING**

- Smart use of space in a dense urban area
- Green rooftop garden
- Lighting - LED, 24v system, motion sensors
- Heat recovery and intelligent building management systems

**GUEST SATISFACTION**

- **4000** Total reviews
  - 5 star - 2,850
  - 4 star - 850
  - 3 star - 245
  - 2 star - 25
  - 1 star - 30
- **9.0 / 10** Booking.com
- **4.7 / 5** Google
- **4.9 / 5** Facebook

**FOOD & BEVERAGE**

- **70%** of our food is locally sourced
- Minimal food waste
- **100%** of our suppliers signed our Code of Conduct

**PARTNERSHIPS**

Knowledge Mile / Municipality of Amsterdam, Loneliness Division / Green Boulevard / Plantage Neighborhood Friends / A City Made by People

**EMISSIONS**

- **138,545** Tons of carbon emission for the reporting period
- **2,771 kg** Of carbon emission per occupied room on a daily basis
- **265257 kWh** Electricity consumption
- **34716m3** Gas consumption